

CERTIFICATE

This is to certify that the

Information Technology Service Management System of

CYFUTURE INDIA PRIVATE LIMITED

SITE 1: SDF G-13 & 14, NOIDA SPECIAL ECONOMIC ZONE, PHASE-2, NOIDA-201305, UTTAR PRADESH, INDIA SITE 2: G1-227/228, H1 236-239, EXPORT PROMOTION INDUSTRIAL PARK (EPIP), SITAPURA INDUSTRIAL AREA, JAIPUR-302022, RAJASTHAN, INDIA SITE 3: 8TH FLOOR, TOWER C, COMMERCIAL BUSINESS DISTRICT, SECTOR-21, NAYA RAIPUR-492002, CHATTISGARH, INDIA SITE 4: PLOT NO. 197-198, NOIDA SPECIAL ECONOMIC ZONE (NSEZ), PHASE II, NOIDA -201305

has been found to comply with

ISO/IEC 20000-1:2018

This certificate is applicable to the following scope:

THE IT SERVICE MANAGEMENT THAT SUPPORTS PROVISIONING OF MANAGED DATA CENTRE, COLOCATION, WEB, MAIL HOSTING, APPLICATION, VIRTUAL PRIVATE SERVER, MOBILE APPS, CLOUD COMPUTING, BUSINESS CONTINUITY PLANNING & DISASTER RECOVERY, NETWORK & SECURITY OPERATIONS CENTRE & REMOTE TECHNICAL SUPPORT AND MANAGED SERVICES

Certificate No :: I-ITSM202210005

Date of this Certificate Surv. Audit/Certificate Expiry Recertification Due

28 October 2022 27 September 2024 27 October 2025

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Authorized Signatory BQC ASSESSMENT PRIVATE LIMITED Website: www.bqccert.com, E-mail: info@bqccert.com,Ph: + 91 9810618108 202, DLF Galleria, Mayur Vihar, Delhi -110091

BQC Assessment Pvt. Ltd. is accredited by International Accreditation Services (IAS), United States of America vide MSCB Number 124. Accreditation details are available with IAS, (International Accreditation Service) Inc. USA, at www.iasonline.org The validity of this certificate can be verified at www.bqccert.com or through info@bqccert.com This certificate is the property of BQC Assessment Pvt. Ltd. and must be returned on request.

ACCREDITED

Management Systems Certification Body

MSCB-124