
From: Kshitij Kushagra <kshitij.kushagra@gov.in>
Sent: Wednesday, November 1, 2023 1:18 PM
To: Nitin Mohan; Tender
Subject: Fwd: Extension of empanelment duration of empanelled CSP- Cyfuture India Private Limited

===== Forwarded message =====

From: Kshitij Kushagra <kshitij.kushagra@gov.in>
To: "nitin mohan"<nitin.mohan@cyfuture.com>
Cc: "Uma Chauhan"<uma.chauhan@nic.in>, "tender"<tender@cyfuture.com>
Date: Wed, 11 Oct 2023 16:19:52 +0530
Subject: Extension of empanelment duration of empanelled CSP- Cyfuture India Private Limited
===== Forwarded message =====

Dear Nitin,

This is to inform you that, with the approval of the Competent Authority, the empanelment validity period of your organization for empanelment of Cloud Service Offerings of Cloud Service Provider that has expired on 12/09/2023 has been extended up till 31/03/2024.

2. It may be noted, that your organization has to undergo a full STQC audit before the extended period (31/03/2024). The information on the same will be communicated shortly.

3. Please note that other terms and conditions of empanelment will remain the same as stated in the empanelment letter issued to your organization dated 14th November 2022.

Thanks and regards

Dr. Kshitij Kushagra
Scientist-E
e-Governance Division
Ministry of Electronics and IT
Govt. of India
New Delhi-110003

Thanks and regards

Dr. Kshitij Kushagra
Scientist-E
e-Governance Division

Ministry of Electronics and IT
Govt. of India
New Delhi-110003

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भारत सरकार
Government of India
इलेक्ट्रॉनिकी और सूचना प्रौद्योगिकी मंत्रालय
Ministry of Electronics & Information Technology
इलेक्ट्रॉनिक्स निकेतन, 6, सी जी ओ कॉम्प्लेक्स, नई दिल्ली-110003
Electronics Niketan, 6, C G O Complex, New Delhi-110003
Website: www.meity.gov.in

संख्या 3(8)/2019-EG-II

No.....

दिनांक 14.11.2022

Date.....

Letter of Extension of Empanelment

To,
Sh. Nitin Mohan,
Cyfuture India Private Limited,
Plot no. 197-198, NSEZ, Noida Phase II,
Noida Dadri Road,
Noida- 201305.

Sub: Extension of Empanelment of Cloud Service offerings of Cloud Service Provider

This has the reference to the surveillance audit conducted by STQC for extension of empanelment of Cloud Service Offerings of your organization beyond 12th September 2022.

2. Post successful STQC Audit, your organization is found to be compliant to the MeitY's empanelment requirements. The empaneled Cloud Service Offerings along with names of the compliant Data Centres of your organization is enclosed as Annexure-I.
3. In case, any information provided by you is found to be false/incorrect and non-compliant to the empanelment requirements at any stage of the currency of empanelment, your organization shall be de-empaneled.
4. You are requested to communicate in writing the acceptance of the terms and conditions contained with this letter within a period of 15 days of receipt of this letter. The letter of empanelment will stand annulled, in case MeitY does not receive your acceptance.
5. The empanelment shall be valid for a period of one year from the date of expiry of the current empanelment. Post completion of one year of empanelment, you will have to undergo full STQC audit.

Enclosures: (8 pages)

U Chauhan
15/11/22

(Uma Chauhan)
Senior Director



(Annexure-1)

Compliance matrix for empaneled Cloud Service Offering of Cloud Service Provider.**1. Bouquet of Cloud Services****i. Basic Cloud Services**

Basic Cloud Service Offering	Public Cloud	Virtual Private Cloud	Government Community Cloud
i. Compute Services			
Virtual Machine	YES	YES	YES
ii. Storage Services			
Block Storage	YES	YES	YES
Object Storage	YES	YES	YES
File Storage	YES	YES	YES
Archival Storage	YES	YES	YES
iii. Database Services			
Microsoft SQL as a Service – Standard Edition	YES	YES	YES
Microsoft SQL as a Service – Enterprise Edition	YES	YES	YES
Microsoft SQL as a Service – Web Edition	YES	YES	YES
iv. Network Services			
Virtual Network	YES	YES	YES
Application Load Balancer (Virtual/Physical)	YES	YES	YES
Network Load Balancer (Virtual/Physical)	YES	YES	YES
VPN Gateway – Site to Site Connection	YES	YES	YES
VPN Gateway – Point to Site Connection	YES	YES	YES
Firewall	YES	YES	YES
Public IP	YES	YES	YES
Web Application Firewall	YES	YES	YES
v. Security Services			
Identity and Access Management	YES	YES	YES
Active Directory Services	YES	YES	YES
vi. Support Services			
Basic Support Services	YES	YES	YES
Enterprise Support Services	YES	YES	YES

(Contd,...)

ii. Advanced Cloud Services

Advanced Cloud Service Offering	Public Cloud	Virtual Private Cloud	Government Community Cloud
i. Compute Services			
Containers	YES	YES	YES
ii. Database Services			
Microsoft SQL as a Service	YES	YES	YES
PostgreSQL as Service	YES	YES	YES
Oracle as a Service	YES	YES	YES
MariaDB as a Service	YES	YES	YES
iii. Network Services			
Content Delivery Network	YES	YES	YES
MPLS Connectivity (Port Charges)	YES	YES	YES
iv. Security Services			
Hardware Security Module	YES	YES	YES
Distributed Denial of Services	YES	YES	YES
TLS/SSL Certificate Management	YES	YES	YES
Dual/Multifactor Authentication	YES	YES	YES
v. Monitoring Services			
Log Analysis	YES	YES	YES
Operational Metric Collection	YES	YES	YES
Alarm Service	YES	YES	YES
Notification Service	YES	YES	YES
vi. Analytics Services			
Streaming Service	YES	YES	YES
Massive Data Processing Service	YES	YES	YES
Data Warehousing Service	YES	YES	YES
vii. Office Productivity Suit			
Office Productivity Suit	YES	YES	YES
viii. Managed Services			
Disaster Recovery as a Service (DRaaS)	YES	YES	YES
Backup as Service	YES	YES	YES

2. List of Datacenter offering empaneled Cloud Service:

Location of the Data Center Facility	i. Noida-201305, India ii. Jaipur-302022, India
Government Community Cloud (GCC) Complied Datacenters	i. Noida-201305, India ii. Jaipur-302022, India

3. Mandatory certifications for empanelment

Certification	Remark
ISO 27001	Complied
ISO 20000:1	Complied
ISO 27017	Complied
ISO 27018	Complied
TIA-942/ UPTIME (Tier III or higher)	Complied

4. Whether STQC Audited Yes